# Andrew Kuznetsov, NRP

## Resume

Last Updated March 2024

- Human Computer Interaction Institute, Carnegie Mellon University, 5000 Forbes Avenue Pittsburgh, PA.
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#### **Research Interests**

**Collaboration** {Systems, Interactions, Evaluation}, **Sensemaking** {Knowledge Capture, Synthesis, Reuse}, **Human-Computer Interaction & Organizational Behavior Theory** {Technical Systems, Mixed Methods, User/Team Studies}

## **Ongoing Projects**

My work aims to blur the line between individual sensemaking and distributed cognition (such as teamwork & crowdsourcing), with applications in healthcare, personal information management, and organizational knowledge sharing.

- Care Coordination AI and Evaluation Embodied AI, LLM KB Finetuning, AR Interfaces, Simulation and Team Studies.
- Cognitive Scaffolding Al-Support Interfaces for Everyday Diagnosis and Troubleshooting Tasks.
- Multi-Agent AI Tools Summarization, Visualisation of Generative AI Designs & Documents (RAG).
- In-The-Wild Information Foraging Patterns (In Review) Collection and Analysis of Real-World Exploratory Searches.

#### **Education**

Sept 2023 - Current

2018-Present	Ph.D. Human-Computer Interaction		School of Computer Science, Carnegie Mellon University Mentors: Aniket Kittur (HCII), Anita Woolley (Tepper; OBT)		
2023	NRP Natio	onally Registered Paramedic	Center for Emergency Medicine, University of Pittsburgh		
2014	B.S. Computer Science		University of Illinois Urbana-Champaign Research Advisors: Aditya Parameswaran, Brian Bailey		
Professional Experience					
May 2023 - August 2023		<b>Research Scientist Intern</b> , HCI & Visualization Lab, Autodesk Research. Exploration of interfaces and techniques to support architects in summarizing, visualizing, and exploring generative AI designs for sustainable architecture. Ongoing collaboration.			

May 2022 - Current	<b>Research Lead</b> , Robust Teaming Group, Carnegie Mellon University.

Leading the 'Robust Teaming' project with Prof. Anita Woolley, part of the NSF AI-CARING AI institute. The project explores the creation of a human-centered AI system that can assist a caregiving network in learning a person's needs, preferences, and adapting as those change over time. I lead the development of AI agents, simulations, experiments, evaluations, user studies, and interviews for supporting caregiver coordination and task delegation within home healthcare networks. I also lead our collaboration with the Health Home Living (HHL) lab at University of Pittsburgh for the field testing of our AI systems. Ongoing.

**Search Planner**, Appalachian Search Rescue Conference (ASRC) Remote Support Corps Development of technologies to plan and support searches of lost persons within mountainous terrain using geospatial and coordination platforms. Ongoing.

May 2020 - Sept 2020 Research Scientist Intern, Product Design and Strategy Team, Wikimedia Foundation.

Exploration of how Wikipedia readers trust article content and the design of trust-related

platform interventions. Results published in Proceedings of ACM CHI 2022.

Aug 2018 - Current **Emergency Medical Technician**, Foxwall EMS, CMU EMS.

>1,500 clinical and field hours as a medical professional trained in basic life support (BLS)

and advanced life support (ALS).

May 2016 - Aug 2016 Software Engineering Intern, Core Infrastructure Team, Amazon Mechanical Turk.

Prototyped systems to create 'Human Computation' workflows/chains at Amazon MTurk. Project grew to be connected to two Amazon 'human-in-the-loop' (HITL) products; Amazon

SageMaker Ground Truth and Amazon Augmented AI (Amazon A2I).

#### **Programming Languages**

**Prototyping** {Python, Javascript/React, HTML/CSS, Unity}, **Backend Development** {Python, Java, C++, C#}, **Analytics** {iPython/Pandas, R, SQL}, **Deep Learning Frameworks** {PyTorch}

#### **Awards and Honors**

- 2023 Pittsburgh Emergency Medicine Foundation (PEMF) Paramedic Education Scholarship
- 2018 Social Alpha Foundation Impact Summit Blockchain for Social Good Grant
- 2017 Office of Undergraduate Research (OUR) Research Support Grant (RSG)
- 2017 Illinois Scholars Undergraduate Research (ISUR) Scholar Grant
- 2015 Illinois Scholars Undergraduate Research (ISUR) Scholar Grant
- 2015 University of Illinois Engineering Visionary Scholarship

## **Academic Reviewing**

ACM IMWUT	2024
ACM CHI LBW	2024 (AC)
ACM CHI	2021, 2022, 2023, 2024
ACM UIST	2022
ACM CSCW	2022, 2023, 2024
ACM DIS	2023

### **Publications**

- 11. **Kuznetsov, A.**, Chao, P., Dishop, C. R., Brown, A. S., Kittur, A., Woolley, A. W. (2024). The Collaborative Caring Virtual Testbed: An Online Caregiving Simulation for Validating Collective Intelligence Interventions for Asynchronous Care Teams [In Preparation].
- 10. **Kuznetsov, A.**, Matejka, J., Aseniero, B. (2024). Wikis and Warnings: Grounding Generative Design with Multi-Level Sensemaking Support. [In Preparation].
- 9. **Kuznetsov, A.**, Liu, M., Kittur, A. (2023). Tasks, Time, and Tools: Quantifying Online Sensemaking Through a Survey-based Study. [Under review].
- 8. Dishop, C. R., Brown, A. S., **Kuznetsov, A.**, Chao, P., Woolley, A. W. (2024). Cooling the warmth of received help: Effects of delegating to an artificial intelligence tool on felt obligations and reciprocity. [In Preparation].
- 7. Brown, A. S., Dishop, C. R., **Kuznetsov, A.**, Chao, P., Woolley, A. W. (2023). Beyond efficiency: Trust, AI, and surprise in knowledge work environments. [Under review].
- 6. **Kuznetsov, A.**, Chang, J., Hahn, N., Rachatasumrit, N., Breneisen, B., Coupland, J, Kittur, A. (2022, October). Fuse: In-Situ sensemaking Support in the Browser. In The 35th Annual ACM Symposium on User Interface Software and Technology (UIST '22).
- 5. Liu, M., **Kuznetsov**, **A.**, Kim, Y., Chang, J., Kittur, A., Myers, B. Brad A. (2022, October). Wigglite: Low-cost Information Collection and Triage. In The 35th Annual ACM Symposium on User Interface Software and Technology (UIST '22).
- 4. **Kuznetsov, A.**, Novotny, M., Klein, J., Saez-Trumper, D., Kittur, A., (2022, April). Templates and Trust-o-meters: Towards a widely deployable indicator of trust in Wikipedia. In Proceedings of the 2022 CHI Conference on Human Factors in Computing Systems.
- 3. Reinhart, A., Brooks, L., Jahja, M., Rumack, A., Tang, J., Agrawal, S., ... **Kuznetsov, A.**, ..., Tibshirani, R. J. (2021). An open repository of real-time COVID-19 indicators. Proceedings of the National Academy of Sciences, 118(51).
- 2. Hastings, E. M., Alamri, A., **Kuznetsov, A.**, Pisarczyk, C., Karahalios, K., Marinov, D., Bailey, B. P. (2020, April). LIFT: Integrating Stakeholder Voices into Algorithmic Team Formation. In Proceedings of the 2020 CHI Conference on Human Factors in Computing Systems (pp. 1-13).
- 1. Jain, A., Seo, J. Y., Goel, K., **Kuznetsov**, **A.**, Parameswaran, A., Sundaram, H. (2016). It's just a matter of perspective (s): Crowd-Powered Consensus Organization of Corpora. arXiv preprint arXiv:1601.02034.

## **Select Non-Academic Projects**

Outside of full-stack web development, I maintain a wide range of prototyping experiences, including mobile development, AR/VR, hardware and IoT devices, as well as some more esoteric stuff like Solidity (Ethereum). More projects and details can be found on andrewkuz.net.

- Left 4 Virtual Reality (2015) Re-purposing Consumer Toys as VR Input Devices

  Nerf toy // Wii controller // Microsoft Kinect // Hardware flex sensors // Particle, Arduino micro-controller board.
- **StreamPoint** (2016) Prototype Presentation Software to Generate Real-time Slides During Presentation Presentation web app // Bing API // iOS Mobile application // NLP // Voice-to-Text.
- **Search3** (2018) Prototype Data Network for Search and Rescue Robotics Ethereum smart contract // Computer vision embeddings // Camera-equipped drone // iOS mobile application.
- ullet PhD Positions Dashboard (2023) Deployed Multi-Agent System for Collecting CS/HCI PhD Openings,  $\sim$ 15k yearly users. Multi-agent LLM orchestration // Google sheets API // Image-to-text